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LAPTOP PC REPAIR

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10 TOP TIPS FOR YOU TO TRY AND FIX ANY IT ISSUES YOU MAY BE EXPERIENCING.

P.S.

IF YOUR COMPUTER PROBLEM KEEPS ON REOCCURRING OR THESE TIPS DON'T WORK THEN IT'S TIME TO GIVE US A CALL FOR A FREE INSPECTION

1) RESTART YOUR COMPUTER

THIS MAY SOUND SILLY BUT MOST PEOPLE FORGET THIS BASIC PROCEDURE. IT'S QUICK AND EASY SO IS ALWAYS WORTH TRYING FIRST. IF YOUR COMPUTER SCREEN HAS FROZEN YOU CAN USUALLY FORCE A SHUT DOWN BY HOLDING DOWN THE POWER BUTTON UNTIL THE COMPUTER TURNS OFF, AND THEN START UP AGAIN.

IF IT WON'T TURN OFF, YOU CAN FORCE A COMPLETE SHUTDOWN - WITH A DESKTOP PC BY TURNING OFF THE POWER AT THE MAINS AND A LAPTOP BY REMOVING AND REPLACING THE BATTERY.

2) CHECK YOUR CONNECTIONS

IF YOU'VE GOT A DESKTOP COMPUTER, YOU MAY BE HAVING COMPUTER PROBLEMS BECAUSE ONE OF THE CABLES INSIDE THE MACHINE HAS BECOME LOOSE, PARTICULARLY IF YOU'VE MOVED YOUR COMPUTER AROUND RECENTLY. OPEN UP THE DESKTOP CASING (NOT THE MONITOR) – YOU'LL PROBABLY NEED A SCREWDRIVER. CHECK THAT ALL THE CABLES ARE FIRMLY PUSHED INTO THEIR APPROPRIATE SOCKETS.

LAPTOP LOOSE CONNECTIONS ARE LESS LIKELY, BUT IF YOU'VE RECENTLY INSTALLED NEW MEMORY IT'S WORTH MAKING SURE THAT YOU'VE FIRMLY CONNECTED IT.

3) CHECK YOUR LAPTOP BATTERY'S OK

IF YOU'RE RUNNING YOUR LAPTOP OFF ITS BATTERY, TRY PLUGGING IT INTO THE MAINS POWER – IF IT STARTS WORKING IT'S PROBABLY TIME FOR A NEW BATTERY.

4) BACK UP ALL YOUR FILES AND WORK.

BACKING UP YOUR WORK SHOULD BE A COMMON PRACTICE ESPECIALLY IF YOUR COMPUTER IS STARTING TO PLAY UP THEN BACK UP ALL YOUR FILES IN CASE YOUR HARD DRIVE BECOMES CORRUPTED OR EVEN FAULTY THEN YOU MAY LOSE ALL YOUR FILES

5) CHECK FOR DUPLICATE PROGRAMS

PROBLEMS CAN ARISE IF YOU HAVE TWO VERSIONS OF THE SAME PROGRAM RUNNING (FOR EXAMPLE, IF YOU'VE REINSTALLED A PIECE OF SOFTWARE TO GET THE LATEST VERSION RATHER THAN USING THE PROGRAM'S UPDATE OPTION). YOU CAN CHECK IF YOU HAVE MULTIPLE VERSIONS OF THE SAME PROGRAM RUNNING USING THE WINDOWS CONTROL PANEL, WHICH LISTS ALL PROGRAMS YOU'VE DOWNLOADED TO YOUR COMPUTER. IF YOU SPOT DUPLICATES, UNINSTALL BOTH VERSIONS, AND THEN TRY REINSTALLING (IF YOU'RE INSTALLING FROM A DISC, YOU MAY ALSO NEED TO CHECK ONLINE FOR UPDATES).

6) INSTALL WINDOWS UPDATES

WINDOWS UPDATE IS A FREE WAY TO HELP KEEP YOUR PC SAFER AND RUNNING SMOOTHLY. SETTING UP WINDOWS UPDATE IS SIMPLE: JUST GO TO THE MICROSOFT UPDATE WEBSITE. IF YOU'VE ALREADY GOT AUTOMATIC UPDATING TURNED ON, WINDOWS UPDATE IN CONTROL PANEL WILL OPEN AND SHOW YOUR UPDATE STATUS. IF IT'S NOT YET TURNED ON, YOU'LL BE GUIDED THROUGH THE STEPS TO DO SO. AFTER THAT, ALL THE LATEST SECURITY AND

PERFORMANCE IMPROVEMENTS WILL BE INSTALLED ON YOUR PC QUICKLY AND RELIABLY.

WHEN YOU TURN ON AUTOMATIC UPDATING, MOST UPDATES WILL DOWNLOAD AND INSTALL WITHOUT YOU HAVING TO LIFT A FINGER. BUT SOMETIMES WINDOWS UPDATE WILL NEED YOUR INPUT DURING AN INSTALLATION. IN THIS CASE, YOU'LL SEE AN ALERT IN THE NOTIFICATION AREA AT THE FAR RIGHT OF THE TASKBAR—BE SURE TO CLICK IT. IF YOU DON'T RESPOND TO A WINDOWS UPDATE ALERT, YOUR PC MIGHT END UP MISSING AN IMPORTANT DOWNLOAD.

7) DO A SECURITY CHECK

MALICIOUS MALWARE OR VIRUSES CAN STOP YOUR COMPUTER FROM STARTING AND MAKE YOUR SYSTEM SLUGGISH. OPEN UP YOUR ANTI VIRUS OR INTERNET SECURITY SOFTWARE AND RUN A FULL SCAN.

8) START UP IN SAFE MODE

IF YOUR SYSTEM IS HAVING PROBLEMS STARTING UP OR IS CONSTANTLY FREEZING THEN TRY STARTING UP IN 'SAFE MODE'. TO DO THIS, AS SOON AS YOU SWITCH ON, REPEATEDLY PRESS THE **F8** KEY. YOU WILL BE PRESENTED WITH AN ON-SCREEN MENU. SELECT 'SAFE MODE' – THIS SHOULD ALLOW YOU TO START UP YOUR DESKTOP AND IN MOST CASES WILL ALLOW YOU TO INVESTIGATE FURTHER, INCLUDING RUNNING A SECURITY SCAN.

9) REMOVE RECENTLY INSTALLED PROGRAMS

IF YOUR COMPUTER HAS PROBLEMS JUST AFTER YOU'VE INSTALLED A DEVICE OR A SOFTWARE PROGRAM – WHETHER YOU'VE INSTALLED IT FROM A DISC OR DOWNLOADED IT FROM THE INTERNET - UNINSTALL THE LAST PIECE OF SOFTWARE YOU PUT ON YOUR SYSTEM. TO DO THIS SAFELY AND FULLY, GO TO THE WINDOWS CONTROL PANEL (ACCESSED FROM YOUR START MENU) AND SELECT 'ADD OR REMOVE PROGRAMS'. ONCE YOU'VE UNINSTALLED THE PROGRAM, CHECK FOR IMPROVEMENT. IF EVERYTHING'S WORKING OK AGAIN, YOU CAN TRY REINSTALLING.

10) CARRY OUT A SYSTEM RESTORE

1. IN WINDOWS, SEARCH FOR RESTORE, AND THEN OPEN
2. CREATE A RESTORE POINT FROM THE RESULTS LIST.
3. CLICK SYSTEM RESTORE
4. SELECT UNDO SYSTEM RESTORE , AND THEN CLICK NEXT

5. CONFIRM THAT THE DATE AND TIME ARE CORRECT, AND THEN CLICK FINISH .

THIS IS A POWERFUL AND EFFECTIVE TOOL AND WILL FIX MANY PC PROBLEMS BY REVERTING YOUR COMPUTER SYSTEM TO THE LAST STATE IN WHICH IT WAS WORKING WELL. IF IT HAS RESTORED SUCCESSFULLY YOU WILL GET CONFIRMATION.

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